



ARCHER LODGE FIRE DEPT.

6483 Covered Bridge Road
Clayton, NC 27527
Phone: (919) 550-4136
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Hart-A-Gen systems, Inc.
8-12-2008
6100 Brittmore Suite F
Houston, TX

Mr. Hartdegen,

We purchased a fire engine from Ferrara Fire Apparatus in 2005. The dealer recommended your Hart-A-Gen generator to us. It has been a very reliable unit for 3 years, and has been used on many calls. On 7-22-2008 the generator failed. We called you, and got all the information to send it back. Apparently some metal shavings had gotten into the unit somehow, causing the windings to short out. Your service on our unit was very fast and efficient. We have been very satisfied with your unit and your service. The Archer Lodge Fire Department would highly recommend your unit to other departments.

Sincerely,


Chief Pete Barnes

Archer Lodge Fire Department